

PALS

Patient Advice and Liaison service



You can speak to our Patient Advice and Liaison Service (PALS) ask a question or tell them if you're

Unhappy



or happy



about something.

easy read



This leaflet uses easy words and pictures but you might want to ask someone to help you read it.

help



We are the Patient Advice and Liaison Service, also called **PALS**



Are you happy with the way you have been looked after in hospital?

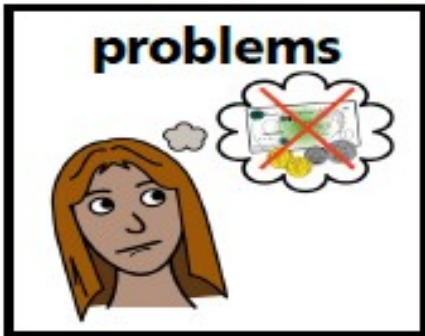
explain



Do you want someone to give you help and advice?



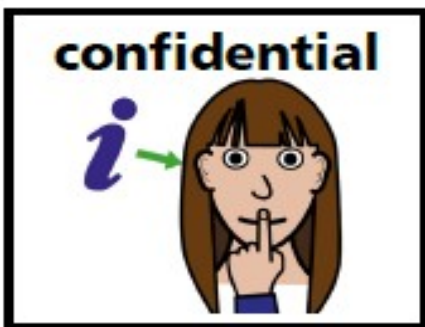
Do you want to thank hospital staff?



If you have any problems at the hospital we are here to help



If you are worried about your care we are here to help



We won't tell other people what you say in private.

We want to hear from you ! Here is how to contact us



Phone us : 0161 419 5678



Write to us or come and see us: PALS and Complaints Team, Stepping Hill Hospital, Poplar Grove, Stockport, SK2 7JE



Email us : pcs@stockport.nhs.uk



Open Time : Monday - Friday 09:00am - 4:00pm