

MAY 2017



CHIEF EXEC'S MONTHLY UPDATE

Home for Easter Week: great effort with good learning

The *Home for Easter Week* initiative took place from Wednesday 5th April to Tuesday 11th April.

The week allowed us to trial new ideas and analyse further the patient flow blockages through our hospital. It involved 49 clinical areas and 131 volunteer ward liaison officers (internal and external).

We achieved 84.5% for four hour emergency dept wait target over the seven days (it was 79% the previous week). For the first time in a long while, we discharged more people (1626) than we admitted (1564).

The week highlighted the three key areas affecting performance:

- Emergency department medical staffing (waiting time to see a doctor, especially at night)
- 7/7 services (over the weekends)
- Out of hospital services (delayed transfers of care and delayed discharges)

We are going to bring in a new model of 24/7 site management, to give our organisation the same senior support that we had over Home For Easter Week.

Thank you to everyone for your contribution and support.

Adrian Belton appointed as new Chair: officially starts on 1st June 2017

Adrian Belton has been appointed as the new Chair of Stockport NHS Foundation Trust. He will formally start his new role on 1st June 2017.

Adrian brings a wealth of public and private sector experience, at both national and regional level, to the organisation. He has held chief executive roles at the Construction Industry Training Board (CITB) and FERA, formerly the national Food and Environment Research Agency. He led the merger of four organisations to create FERA and he also brings integration experience from his times as an executive director of Nottingham City Council and subsequently in the creation of Natural England as a new non-departmental public body.

Adrian previously worked at board level within banking and financial services, with risk director roles at Barclays and the Bradford and Bingley Group. In addition, he has held non-executive roles over the last 10 years. These include chairman of the Institute of Environmental Management and Assessment and a member on the Council of Sheffield University, where he sits on the audit committee.

The appointment was approved by our Council of Governors, after a competitive interview process. You can read our press release: [here](#)

Adrian is a successor to Gillian Easson who announced her retirement last October, after 10 years with the Trust.

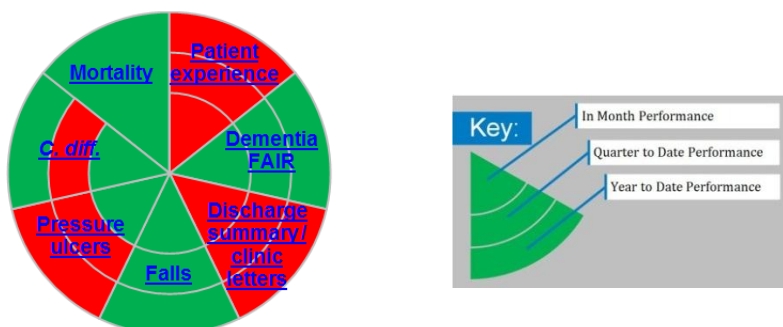
Financial update: £9.9m loss at end of financial year

Our annual budget is £270 million and, at the end of our 2016/17 financial year (31st March 2017), we have made a £9.9 million loss.

This loss/deficit is still draft and may be reduced with some extra sustainability & transformation fund money from NHS Improvement (around £1.8 million).

We needed to save £25.7 million for 2016/17. We have saved £14.6 million. £8 million of this saving is recurrent (ie: a saving year on year). This is better than previous years, but £11.1 million short of what it needed to be. Achieving savings remains a huge challenge.

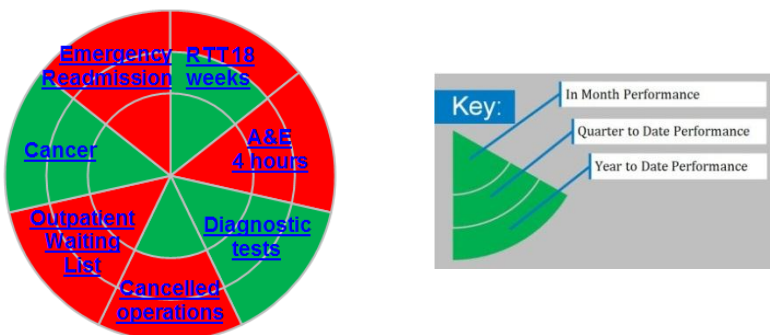
Quality for March: *update on key areas where we failed to hit the target*



PATIENT EXPERIENCE (*Friends & Family test, 40% target response rate for inpatient & day cases*): 93% of our patients were 'extremely likely' or 'likely' to recommend us - but our response rate was 34% which is below the target

DISCHARGE SUMMARY (*95% published within 48 hrs*) & **CLINIC LETTERS** (*95% within 14 days*): Discharge summary was 88%. Clinic (outpatient) letters was 69%.

Performance for March: *update on key areas where we failed to hit the target*



A&E FOUR HOUR WAIT (*four hours until admission/referral/discharge, 95% target*): We achieved 79.8% for March.

There is a proposal to create an urgent and emergency care board for Greater Manchester. On a Greater Manchester level a lot of work is planned around informatics and workforce, including recruitment and retention of middle grade doctors. There is also a review of out-of-hours general practice across our region, with a comprehensive review in each locality. Find out more [here](#).

New integrated transfer team: goes 'live' on 18th May

The new integrated transfer team goes 'live' on 19th May. It will be based in the former A14 ward at Stepping Hill Hospital.

The team will include discharge co-ordinators, adult social care staff, mental health, continuing health care nurses, placement officers, active recovery leads and Age UK staff all working together.

Events

Dementia café opening, Friday 28th April

Our new dementia café officially opens on 28th April. It is on the main hospital corridor (look out for the green door) next to the main reception.

Health Talks for 2017

Everyone is invited to our annual health talks and tours, and annual members meeting. They are all held in or start in Pinewood education centre.

Date	Time	Event
Tuesday 4 th July 2017	7.00pm – 8.00pm	'Cancer: caring and curing' health talk
Tuesday 12 th September 2017	7.00pm – 8.00pm	Operation! Tour of operating theatres
Thursday 12 th October 2017	6.00pm – 8.00pm	Annual members meeting
Tuesday 7 th November 2017	12.00pm – 1.00pm	'Diabetes: reduce your risk' health talk

Awards and achievements

Shortlisted for 'Making a Difference' University of Manchester award

A pioneering new form of therapy to help children with severe autism - led by Dr Catherine Aldred who works with children in Stockport as our consultant speech and language therapist - has been shortlisted for University of Manchester award

Shortlisted for HSJ Value in Healthcare Award

Our collaborative work around agency nurse rates (with NHS Professionals and Central, Salford, Tameside and South Mcr Trusts) has been shortlisted for Health Service Journal Value in Healthcare Awards