

APRIL 2017



CHIEF EXEC'S MONTHLY UPDATE

Home for Easter Week: Wednesday 5th to Tuesday 11th April

We have been working hard with our Stockport Together partners to put new and enhanced community services in place to help manage the urgent care pressures.

We are now also running an important new initiative called '*Home for Easter Week*' from Wednesday 5th April to Tuesday 11th April.

During this week, teams will trial new ideas and identify obstacles to improve patient flow through Stepping Hill Hospital - with the aim of keeping the momentum and changes going in future. The week will also involve colleagues from the Stockport Together partner organisations.

It's a tried and tested idea, which other areas have successfully run for long-term/permanent improvements, and it aims to create energy for change by doing things differently.

Changes on the Board of Directors

New Chairman starting on 1st June 2017:

Adrian Belton has been appointed as the new Chairman of Stockport NHS Foundation Trust. He will formally start his new role on 1st June 2017.

Adrian brings a wealth of public and private sector experience, at both national and regional level, to the organisation. He has held chief executive roles at the Construction Industry Training Board (CITB) and FERA, formerly the national Food and Environment Research Agency. Adrian led the merger of four organisations to create FERA and he also brings integration experience from his times as an executive director of Nottingham City Council and subsequently in the creation of Natural England as a new non-departmental public body.

Adrian previously worked at board level within banking and financial services, with risk director roles at Barclays and the Bradford and Bingley Group. In addition, he has held non-executive roles over the last 10 years. These include chairman of the Institute of Environmental Management and Assessment and a member on the Council of Sheffield University, where he sits on the audit committee.

The appointment was approved by our Council of Governors, after a competitive interview process. You can read our press release: [here](#)

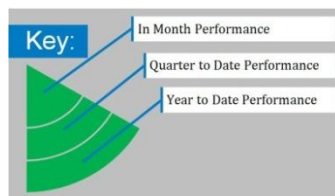
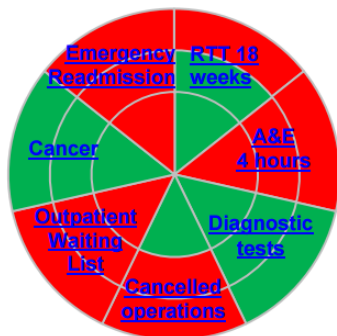
Chief Executive and Director of Nursing & Midwifery retirements at the end of 2017:

Ann Barnes, Chief Executive and Judith Morris, Director of Nursing and Midwifery will both be retiring at the end of this year.

This is something that both Ann and Judith have individually long planned, as they have already reached retirement age and each worked in the NHS over four decades. The early notification gives the Trust plenty of time to make timely appointments to their respective roles and ensure a smooth handover.

A new chief executive will hopefully be appointed by June, which will enable him/her to lead the appointment of the new director of nursing and midwifery.

Performance for February: *update on areas where we failed to hit the target*



Red areas for February:

A&E FOUR HOUR WAIT (four hours until admission/referral/discharge, 95% target):

We achieved 75% for February.

More people came to our emergency department than in January, but less than in February 2016. Our admission rates were similar to this time last year.

We had one 12 hour trolley wait breach in February (measured from the time of the decision to admit someone in the emergency department to a ward bed, to the time when the patient gets a bed).

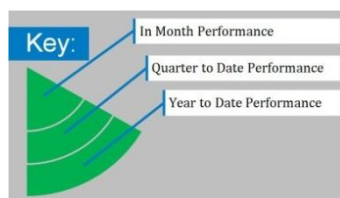
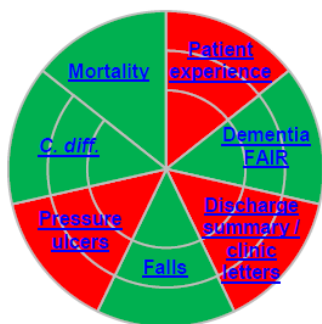
EMERGENCY READMISSION (emergency readmission rate within 28 days of discharge - not higher than national average rate):

We were 8.6% for the last data available (Oct 2016), and the national average rate was 7.9%.

OUTPATIENT WAITING LIST (patients waiting for follow-up appointment past their due date):

We continue to have challenges with our waiting lists for: ophthalmology (699), gastroenterology (1372), respiratory medicine (772), cardiology (1623).

Quality performance for February: update on areas where we failed to hit the target



Red areas for February:

PATIENT EXPERIENCE (Friends & Family test – 90% recommendation rating)

93% of our patients said they were 'extremely likely' or 'likely' to recommend which is good (89% in our emergency department which is an improvement).

However, we are on 'red' for this quality measure as our response rate for inpatient and day cases was 38% (40% target).

DISCHARGE SUMMARY & CLINICAL CORRESPONDENCE (95% discharge summaries within 48 hours, 95% clinical letters within 14 days)

We achieved 88% for the discharge summary and 61% for clinical correspondence.

PRESSURE ULCERS *(no more than 12 avoidable pressure ulcers over the year)*

Our total avoidable pressure ulcers for this financial year is currently 21 (hospital and community).

We decreased the numbers by 50% in February and are working hard to make improvements.

Nurse recruitment campaign

We have launched a nurse recruitment campaign.

While we have been recruiting overseas, recently in India for example, this recruitment campaign is aimed primarily at nurses currently living in this region.

The campaign will appear on social media, media, websites, posters, Trust vans and elsewhere over the coming months. Look out for the #InSearchOf hashtag on twitter.

Our recruitment section on the website features the campaign posters, video clips, career opportunities for nurses, and more: [here](#)

Awards and achievements

Top in country for flu vaccinations of pregnant women for sixth year in row

Stockport is top in the country for flu vaccinations of pregnant women for the sixth year in row. Our midwives, working with GPs and the council's public health team, vaccinated 65% in 2016, which is 2200 women (national average 45%).

Also, we are 12th in the country for staff flu vaccinations, out of over 300 NHS organisations. We vaccinated 80% clinical staff (the Greater Manchester and national averages are both 63%).

Finalist in two categories in Health Service Journal patient safety awards

We are a finalist in two categories in the national Health Service Journal patient safety awards. Our pre-operative anaemia team has been shortlisted in the 'Patient Safety in Surgical Care' category. Wendy Oakes, specialist nurse for acute kidney injury has been shortlisted in the 'Quality Lead' category. You can read our press release: [here](#)

Finalist in Student Nursing Times Awards

We are a finalist in the Student Nursing Times Awards - 'Partnership of the Year' category. This is for our joint work with the council in training students in public health. You can read our press release: [here](#)