

## *LGBT Awareness Training*

Date	Time	Venue
Tuesday 25 <sup>th</sup> April 2017	12pm – 1pm	Merseyway, 7 <sup>th</sup> Floor Regent House, Heaton Lane, Stockport SK4 1BS

**Target Audience:** Stockport CCG Workforce, Stockport NHS Foundation Trust Workforce, Stockport Metropolitan Borough Council Workforce and Stockport General Practice staff

**Course Aim:** This session aims to give an overview of the health inequalities faced by lesbian, gay, bisexual and trans (LGBT) people, give practical solutions to providing fully inclusive services and provide insight into LGBT patient experiences.

### **Learning Objectives:**

Upon successful completion of this training delegates will be:

- More knowledgeable about LGBT communities and LGBT patients' specific health needs
- Aware of how equalities monitoring helps to reduce barriers to accessing services
- Able to understand and use referral pathways into local or relevant agencies that provide specialist services and support to LGBT people

### **Trainer:**

Laurence Webb, Pride in Practice Manager, LGBT Foundation

### **Cost:**

This session is free of charge for all those attending from; Stockport CCG, Stockport NHS Foundation Trust, Stockport Metropolitan Borough Council and Stockport General Practice

**NHS Stockport Clinical  
Commissioning Group**

7th Floor  
Regent House  
Heaton Lane  
Stockport, SK4 1BS

**Tel:** 0161 426 9900

**Fax:** 0161 426 5999

**Text Relay:** 18001 + 0161 426 9900

**Website:** [www.stockportccg.org](http://www.stockportccg.org)

### **Booking Information:**

CCG staff should book for this course via the Virtual College LMS: <http://stockportccg.virtual-college.co.uk/> (for those not already registered) or <https://healthcareea.vctms.co.uk/> (for those that are already registered). Delegates external to the CCG can book via e-mail to [stoccg.learningdevelopment@nhs.net](mailto:stoccg.learningdevelopment@nhs.net). Enquires can be made via [stoccg.learningdevelopment@nhs.net](mailto:stoccg.learningdevelopment@nhs.net) or 0161 426 5020.

### **Terms and Conditions**

Please see full Terms and Conditions outlined in the GP Learning & Development Portfolio.

#### ***Non-Attendance/Cancellation – Stockport General Practices***

The department is sympathetic to issues which may arise, however, if an individual is unable to attend an event for any reason, the learning and development team should be contacted via e-mail on [stoccg.learningdevelopment@nhs.net](mailto:stoccg.learningdevelopment@nhs.net) as soon as possible to cancel or defer the booking. Cancelling may enable another individual to attend instead which will help ensure best use of our resources. Unless otherwise specified in the individual course details, Practices will be invoiced for non-attendance at a rate of £10 per person. No charge will be made for cancellations.

#### ***Non-Attendance/Cancellation – Stockport Care Homes and Care with Nursing Homes***

Unless otherwise specified in the individual course details no charge will be applied for cancellations received, via e-mail or the Learning Management System (LMS), a minimum of 24 working hours before the event. A charge of £10pp will be made if cancellation is received, via e-mail or the LMS, within 24 working hours prior to the event. A charge of £20pp will be made for any DNAs. All places can be transferred to another individual at no cost.

#### ***Non-Attendance/Cancellation – External Delegates***

Cancellations received within 3 weeks of the course and those that do not attend are liable for the full course fee. All cancellations must be made via the booking system. We are happy to accept a substitute candidate at no additional cost but do require their contact details.

If you have any enquires around this please email [stoccg.learningdevelopment@nhs.net](mailto:stoccg.learningdevelopment@nhs.net).

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