

QUESTION

We would like to understand the most appropriate way to communicate with NHS trusts by understanding their buying cycles and product requirements within the trust. Please could you provide the following information:-

Incident & Risk Management

- What systems does the trust use for its incident reporting and risk management?
- Where the trust uses a supplied / software incident and risk management system can they state who the supplier is?
- What was the term of the contract?
- What is the value of the contract?
- When does the contract expire?

Employee Compliance

- What systems does the trust use for managing staff training and compliance?
- Where the trust uses a supplied staff training and compliance system can they state who the supplier is?
- What was the term of the contract?
- What was the value of the contract?
- When does the contract expire?

Quality & Compliance

- What systems does the trust have to managing quality and compliance?
- Where the trust uses a supplied / software quality and compliance system can they state who the supplier is?
- What was the term of the contract?
- What was the value of the contract?
- When does the contract expire?

RESPONSE:

- Datix
- Datix
- 5 years
- We are unable to provide this information.
- 2021

- IBM-contracted by the NHS
- IBM-contracted by the NHS
- This system is provide nationally by the NHS
- Not applicable supplied by the NHS
- 5 years

- Please see the first question.

ATTACHMENT: No