FTSU Guardian Outcomes and Satisfaction Questionnaire

<u>Thank you</u>

Thank you for taking the time to fill out this anonymous questionnaire. The information you provide will help me identify trends, so that we can improve the processes and culture around raising concerns at work.

How your information will be used

Your response will only be accessible to me. Once I have included your response in a table, I will not keep your individual response. The results of the whole survey will be shared with management but nobody will be able to pick out individual responses, not even me.

| The manager dealing with the concern | Strongly agree | Agree | Neutral | Disagree | Strongly disagree | Not sure |
|--|-------------------|-------|---------|----------|-------------------|----------|
| Thanked me for raising the concern | | | | | | |
| Reassured me I would not be disciplined or treated detrimentally for speaking out | | | | | | |
| Took all steps to protect me from possible bullying / harassment | | | | | | |
| Asked me for my opinion on how the concern could best be resolved | | | | | | |
| Respected any requests for confidentiality, and if not, gave full reasons for it | | | | | | |
| Informed me of my right to be accompanied by a colleague / Trade Union rep at meetings | | | | | | |
| Told me I was entitled to independent advice | | | | | | |
| Considered my wellbeing and offered the right amount of workplace support | | | | | | |
| Told me who would investigate the concern and how long it should take to resolve it | | | | | | |
| Kept me updated, and gave good reasons for any delays | | | | | | |
| Handled the matter professionally, thoroughly, consistently and fairly | | | | | | |
| Provided feedback on the outcome, including lessons learnt | | | | | | |
| Checked whether I was satisfied with the outcome | | | | | | |
| The Freedom to Speak Up Guardian | Strongly agree | Agree | Neutral | Disagree | Strongly disagree | Not sure |
| Was easy to contact | | | | | | |
| Helped me decide how best to take my concern forward | | | | | | |
| Gave good advice on my rights and what to expect | | | | | | |
| Kept oversight on how well the organisation dealt with the concern | | | | | | |
| Was understanding and treated me with respect | | | | | | |
| Has increased my confidence in raising concerns in the future | | | | | | |