

| Report to: | Executive Board | | Date: | 26 April 2018 | | | | | | | | |
|-------------------------------------|--|---|----------------------------------|--|--|--|--|--|--|--|--|--|
| Subject: | Safe Staffing Report | t | | | | | | | | | | |
| Report of: | Chief Nurse & Direc | tor of Quality | Prepared by: | Corporate Lead Nurse Workforce | | | | | | | | |
| REPORT FOR APPROVAL | | | | | | | | | | | | |
| Corporate objective ref: | | This report provides an overview of Registered Nurse (RN), Registered Midwife (RM) and staffing levels for the month of March 2018. | | | | | | | | | | |
| Board Assurance Framework ref: | | RN and RM staffing vacancies across the Trust equates to 17 whole time equivalents. | | | | | | | | | | |
| CQC Registration Standards ref: | Average fill rates for Registered staff, including Registered Nurse (RN) and Registered Midwives (RM) and non-registe staff remains above 90% for both day and night duty. | | | | | | | | | | | |
| Equality Impact Assessment: | ☐ Completed ☐ Not required | Temporary staff, both agency and NHS Professionals, have been utilised in the clinical areas to support safe staffing levels. The Board of Directors is asked to note the contents of this | | | | | | | | | | |
| Attachments: | | report. | | | | | | | | | | |
| This subject has pr reported to: | eviously been | Board of Dire Council of Go Audit Comm Executive Te Quality Assu Committee Finance & Pe | overnors ittee am rance | People Performance Committee Charitable Funds Committee Nominations Committee Remuneration Committee Joint Negotiating Council Other | | | | | | | | |

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1. INTRODUCTION

1.1 As part of the ongoing monitoring of Registered Nurse and Registered Midwifery staffing levels, this paper presents to the Board of Directors a staffing report of actual staff in place compared to staffing that was planned, for the month of March 2018

2. BACKGROUND & CURRENT SITUATION

| 2.1 | Nursing and | | | | |
|-----|-------------------------|---------------------------------------|--------------|------------|-------------|
| | Midwifery Registered | | | | |
| | - March 2018 | Business Group | Position FTE | Actual FTE | Vacancy FTE |
| | | 362 Corporate Services (3) | 62.6 | 51.99 | 10.61 |
| | | 362 Integrated Care (3) | 419.62 | 356.05 | 63.57 |
| | | 362 Medicine & Clinical Support (3) | 336.56 | 257.47 | 79.09 |
| | | 362 Surgery GI & Critical Care (3) | 407.57 | 394.08 | 13.49 |
| | | 362 Women, Children & Diagnostics (3) | 359.47 | 351.92 | 7.55 |
| | Nursing and Midwifery F | Registered Total | 1585.82 | 1411.50 | 174.32 |

3. RISK & ASSURANCE

3.1 The following two tables detail the actual versus the planned staffing levels and care hours per patient day and Quality, Safety and Experience data for March 2018.

| Mar-18 | | Day | | | Night | | | Day | | Night | | Care Hours Per Patient Per Day (CHPPD) | | | | | |
|--|-----------------------|--------------------|--------|---------|---------|--------------------|--------|---------|----------|-------------------------|-------------------------|--|-------------------------|--|---------------------|--------------------|---------|
| | | Regist midwives | | Non-reg | istered | Regist midwives | | Non-reg | jistered | | Non- | | Non- | Cumulative count over | Registered | | |
| Ward Name | Specialty 1 | Planned | Actual | Planned | Actual | Planned | Actual | Planned | Actual | Registered fill rate | registered fill rate | Registered fill rate | registered fill rate | the month of patients at 23:59 each day | midwives/ nurses | Non- registered | Overall |
| AMU | Gen Medicine | 4092 | 3822 | 3348 | 3137 | 3720 | 3269 | 3069 | 3344 | 93.4% | 93.7% | 87.9% | 109.0% | 1713 | 4.1 | 3.8 | 7.9 |
| Clinical Decisions Unit | Accident & Emergency | 372 | 372 | 372 | 372 | 341 | 341 | 341 | 341 | 100.0% | 100.0% | 100.0% | 100.0% | 174 | 4.1 | 4.1 | 8.2 |
| Short Stay Olders People's Unit | Geriatric Medicine | 1163 | 983 | 791 | 708 | 660 | 660 | 682 | 682 | 84.5% | 89.6% | 100.0% | 100.0% | 471 | 3.5 | 3.0 | 6.4 |
| A3 | Cadiology | 1423 | 1385 | 977 | 984 | 1023 | 814 | 682 | 682 | 97.4% | 100.8% | 79.6% | 100.0% | 731 | 3.0 | 2.3 | 5.3 |
| A10 | Geriatric Medicine | 2790 | 2214 | 2046 | 2064 | 2046 | 1854 | 1364 | 1352 | 79.4% | 100.9% | 90.6% | 99.1% | 809 | 5.0 | 4.2 | 9.3 |
| A11 | Geriatric Medicine | 1581 | 1094 | 1628 | 1583 | 682 | 660 | 682 | 572 | 69.2% | 97.2% | 96.8% | 83.9% | 855 | 2.1 | 2.5 | 4.6 |
| A12 | Gen Medicine | 1907 | 1749 | 1442 | 1382 | 682 | 682 | 682 | 802 | 91.8% | 95.8% | 100.0% | 117.6% | 786 | 3.1 | 2.8 | 5.9 |
| B4 | Gen Medicine | 1209 | 744 | 605 | 926 | 682 | 682 | 682 | 682 | 61.5% | 153.1% | 100.0% | 100.0% | 487 | 2.9 | 3.3 | 6.2 |
| B5 | Gen Medicine | 837 | 707 | 837 | 604 | 682 | 682 | 682 | 693 | 84.5% | 72.2% | 100.0% | 101.6% | 745 | 1.9 | 1.7 | 3.6 |
| B6 | Gen Medicine | 1209 | 1149 | 1070 | 889 | 682 | 704 | 682 | 726 | 95.0% | 83.1% | 103.2% | 106.5% | 656 | 2.8 | 2.5 | 5.3 |
| Bluebell Ward | Intermediate Care | 1209 | 1209 | 2077 | 1853 | 682 | 682 | 682 | 636 | 100.0% | 89.2% | 100.0% | 93.3% | 740 | 2.6 | 3.4 | 5.9 |
| C4 | Gen Medicine | 1209 | 939 | 605 | 1023 | 682 | 682 | 682 | 733 | 77.7% | 169.1% | 100.0% | 107.5% | 448 | 3.6 | 3.9 | 7.5 |
| Coronary Care Unit | Cadiology | 837 | 837 | 465 | 360 | 682 | 682 | 341 | 332 | 100.0% | 77.4% | 100.0% | 97.2% | 175 | 8.7 | 4.0 | 12.6 |
| Devonshire Centre for Neuro- | | | | | | | | | | | | | | | | | |
| Rehab | Rehab | 1070 | 1052 | 2000 | 1868 | 682 | 682 | 682 | 693 | 98.3% | 93.4% | 100.0% | 101.6% | 547 | 3.2 | 4.7 | 7.9 |
| E1 | Geriatric Medicine | 1946 | 1533 | 2310 | 2167 | 1023 | 803 | 1023 | 1023 | 78.8% | 93.8% | 78.5% | 100.0% | 960 | 2.4 | 3.3 | 5.8 |
| E2 | Geriatric Medicine | 2279 | 2249 | 1581 | 2024 | 1023 | 1012 | 1023 | 1353 | 98.7% | 128.0% | 98.9% | 132.3% | 1023 | 3.2 | 3.3 | 6.5 |
| E3 | Geriatric Medicine | 2279 | 2264 | 1581 | 1863 | 1023 | 1012 | 1023 | 1353 | 99.3% | 117.8% | 98.9% | 132.3% | 1042 | 3.1 | 3.1 | 6.2 |

| Mar-18 | | | Da | у | | | Nig | ht | | Da | ıy | Nig | ıht | Care Hour | rs Per Patient | Per Day (CH | (CHPPD) | | | | |
|--------------------------------|-----------------------|-----------------------------------|--------|---------|------------------|---------|-------------------------------|---------|----------------|-------------------------|-------------------------|----------------------|-------------------------|--|---------------------|--------------------|---------|--|--|--|--|
| | | Registered midwives/nurses Non-re | | Non-reg | Non-registered r | | Registered midwives/nurses | | Non-registered | | Non- | | Non- | Cumulative count over | Registered | | | | | | |
| Ward Name | Specialty 1 | Planned | Actual | Planned | Actual | Planned | Actual | Planned | Actual | Registered fill rate | registered fill rate | Registered fill rate | registered fill rate | the month of patients at 23:59 each day | midwives/ nurses | Non- registered | Overall | | | | |
| ICU & HDU | Critical Care | 4464 | 4284 | 775 | 751 | 4123 | 3967 | 0 | 0 | 96.0% | 96.9% | 96.2% | na | 322 | 25.6 | 2.3 | 28.0 | | | | |
| Short Stay Surgical Unit | General Surgery | 1872 | 1722 | 755 | 698 | 869 | 858 | 583 | 583 | 92.0% | 92.5% | 98.7% | 100.0% | 653 | 4.0 | 2.0 | 5.9 | | | | |
| A1 | Gen Medicine | 1442 | 1397 | 1209 | 1164 | 1023 | 961 | 1023 | 1023 | 96.9% | 96.3% | 93.9% | 100.0% | 806 | 2.9 | 2.7 | 5.6 | | | | |
| C6 | Urology | 837 | 915 | 977 | 1133 | 682 | 682 | 682 | 682 | 109.3% | 116.0% | 100.0% | 100.0% | 606 | 2.6 | 3.0 | 5.6 | | | | |
| D1 | Trauma & Orthopaedics | 1581 | 1349 | 1349 | 1302 | 682 | 682 | 1023 | 1023 | 85.3% | 96.5% | 100.0% | 100.0% | 754 | 2.7 | 3.1 | 5.8 | | | | |
| D2 | Trauma & Orthopaedics | 1139 | 1052 | 977 | 918 | 682 | 682 | 583 | 759 | 92.4% | 94.0% | 100.0% | 130.2% | 593 | 2.9 | 2.8 | 5.8 | | | | |
| B3 | Geriatric Medicine | 837 | 837 | 977 | 1158 | 682 | 704 | 484 | 814 | 100.0% | 118.6% | 103.2% | 168.2% | 528 | 2.9 | 3.7 | 6.7 | | | | |
| D6 | General Surgery | 1209 | 984 | 1209 | 999 | 682 | 682 | 682 | 638 | 81.4% | 82.6% | 100.0% | 93.5% | 679 | 2.5 | 2.4 | 4.9 | | | | |
| M4 | Trauma & Orthopaedics | 1560 | 1342 | 1674 | 1218 | 682 | 594 | 1023 | 1188 | 86.0% | 72.8% | 87.1% | 116.1% | 764 | 2.5 | 3.1 | 5.7 | | | | |
| SAU | General Surgery | 1814 | 1688 | 977 | 887 | 1023 | 935 | 682 | 649 | 93.1% | 90.8% | 91.4% | 95.2% | 505 | 5.2 | 3.0 | 8.2 | | | | |
| Neonatal Unit Tree | Paediatrics | 2325 | 1913 | 0 | 0 | 1628 | 1313 | 0 | 0 | 82.3% | na | 80.6% | na | 300 | 10.8 | 0.0 | 10.8 | | | | |
| House | Paediatrics | 3255 | 3055 | 465 | 465 | 2170 | 1906 | 0 | 0 | 93.9% | 100.0% | 87.8% | na | 599 | 8.3 | 0.8 | 9.1 | | | | |
| Jasmine Ward | Gynaecology | 930 | 930 | 465 | 465 | 620 | 620 | 0 | 0 | 100.0% | 100.0% | 100.0% | na | 234 | 6.6 | 2.0 | 8.6 | | | | |
| Birth Centre | Obstertrics | 930 | 870 | 465 | 435 | 620 | 500 | 310 | 310 | 93.5% | 93.5% | 80.6% | 100.0% | 31 | 44.2 | 24.0 | 68.2 | | | | |
| Delivery Suite | Obstertrics | 2790 | 2730 | 465 | 465 | 1860 | 1850 | 310 | 280 | 97.8% | 100.0% | 99.5% | 90.3% | 245 | 18.7 | 3.0 | 21.7 | | | | |
| Maternity 2 | Obstertrics | 1628 | 1508 | 930 | 930 | 620 | 610 | 310 | 310 | 92.6% | 100.0% | 98.4% | 100.0% | 496 | 4.3 | 2.5 | 6.8 | | | | |
| | | 56020 | 50874 | 37397 | 36790 | 35645 | 33448 | 22699 | 24258 | 90.8% | 98.4% | 93.8% | 106.9% | 20477 | 4.1 | 3.0 | 7.1 | | | | |

| BOARD PAPERS – Quality, Safety & Experience Section: MARCH 2018 | | | | | | | | | | | |
|---|---|----------------------|---|--|--|--|--|--|--|--|--|
| DESCRIPTION | AGGREGATE POSITION | TREND | PERFORMANCE AGAINST | | | | | | | | |
| | | | PREVIOUS MONTH | | | | | | | | |
| Registered Nurses monthly | 90.8% of expected Registered Nurse hours were | March 2018 90.8% | The lowest staffing levels during the day | | | | | | | | |
| expected hours by shift versus | achieved for day shifts. | | were on Ward A11 69.2%. | | | | | | | | |
| actual monthly hours per shift. | | Feb 2018 91.1% | | | | | | | | | |
| Day time shifts only. | Any Registered Nurse numbers that fall below 85% are | | Ward is closely monitored by the Associate | | | | | | | | |
| | required to have a business group review & an update | Jan 2018 91.2% | Nurse Director and Matron to assure safety. | | | | | | | | |
| | of actions provided to the Chief Nurse & Director of Quality & Deputy Chief Nurse. | | | | | | | | | | |
| Registered Nurses monthly | 93.8% of expected Registered Nurse hours were | March 2018 93.8% | The lowest staffing levels during the night | | | | | | | | |
| expected hours by shift versus | achieved for night shifts. | 10101611 2010 33.070 | was on Ward E1 78.5% | | | | | | | | |
| actual monthly hours per shift. | admerse to improvemen | Feb 2018 94.3% | Due to vacancies and moving Registered | | | | | | | | |
| Night time shifts only. | | | Staff to support other wards Associate Nurse | | | | | | | | |
| | | Jan 2018 94.2% | Director and Matron closely monitor. | | | | | | | | |
| Non-registered staff monthly | 98.4% of expected Non-registered hours were | March 2018 98.4% | The lowest staffing levels during the day on | | | | | | | | |
| expected hours by shift versus | achieved for day shifts. | | Ward A15 72.2%. | | | | | | | | |
| actual monthly hours per shift. | | Feb 2018 99.9% | (B5 and A15 merged in month) recruitment is | | | | | | | | |
| Day time shifts only. | | | ongoing for non-registered staff. | | | | | | | | |
| | | Jan 2018 99.3% | | | | | | | | | |
| Non-registered staff monthly | 106.9% of expected Non-registered hours were | March 2018 106.9% | The lowest staffing levels during the night | | | | | | | | |
| expected hours by shift versus | achieved for night shifts. | | were on Ward A11 83.9% | | | | | | | | |
| actual monthly hours per shift. | | Feb 2018 108.5% | Describerantia agraine. Discriberate | | | | | | | | |
| Night time shifts only. | For areas with over 100% staffing levels for non- registered staff this is reviewed & is predominately due | Jan 2018 109.4% | Recruitment is ongoing. Plans in place to support ward establishment. Associate | | | | | | | | |
| | to wards requiring 1:2:1 specials for patients following | Jan 2016 109.4% | Nurse Director and Matron closely supervise | | | | | | | | |
| | a risk assessment or to support Registered Nurses | | ward to assure safety. | | | | | | | | |
| | staffing numbers when there are unfilled Registered | | ward to assure surety. | | | | | | | | |
| | Nurse shifts. | | | | | | | | | | |

5. CONCLUSION

5.1 Staffing levels have been maintained above an overall average of 90% staffing levels at RN/RM, supported by temporary workers and non-registered care staff.

6. **RECOMMENDATIONS**

6.1 The Executive Team are asked to note the contents of this report.